

National Centre for Rural Development's
Sterling College of Arts, Science & Commerce

(NAAC Accredited)

(Affiliated to University of Mumbai)

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Feedback Analysis & Action Taken Report

2019-20

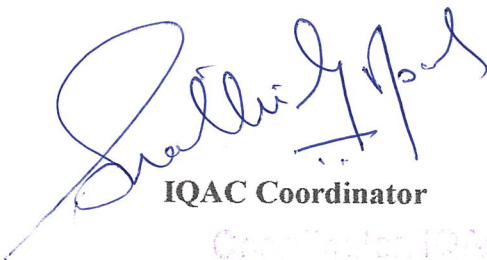
A feedback from students was taken during the academic year 2019-20, the process was as under:

Feedback Process

- 1 The students with more than 60% attendance for academic sessions during the semester were selected for feedback session.
- 2 Selected students were intimated in advance about the date and time of the feedback session to be taken.
- 3 An online questionnaire of 19 questions was made available to the students.
- 4 The questionnaire contains questions about the teachers, like subject knowledge, communication, teaching methods, exam pattern etc.
- 5 The questionnaire did not disclose the name of a student giving feedback so that the student can give fair and correct feedback on any aspect.
- 6 Each question has five alternative answers.
- 7 Feedback sheets were analysed by the principal and vice-principal.
- 8 Majority students responded positively and were satisfied with the institution.

Analysis of questionnaire

- 1 Feedback given by the student on every question of each questionnaire was analysed.
- 2 It is revealed from the feedback sheets all most all answers of all questions of all subjects (courses) are above the level of satisfactory.
- 3 Based on the feedback from students and suggestions from the staff it was decided to organize more activities for the students for the next year.
- 4 It was recommended to use ICT tools during the lectures. Hence, projector facilities were made available.


IQAC Coordinator

Chief Teacher, IQAC
NCRD'S Sterling College of Arts,
Commerce & Science
Nerul - 400706.

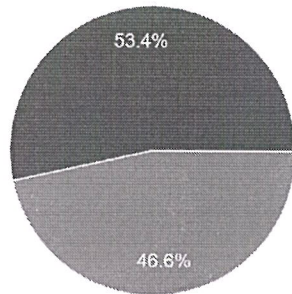



Principal

NCRD'S Sterling College of Arts, Commerce & Science
Sector - 19, Nerul, Navi Mumbai - 400706.

D) Gender

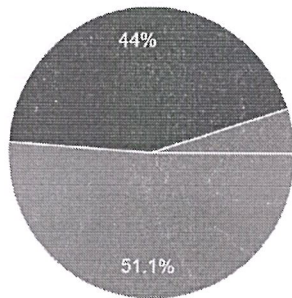
425 responses



- Male
- Female
- Transgender

E) What degree programme are you pursuing now?

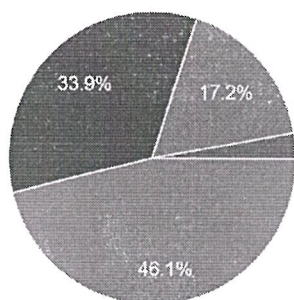
425 responses



- B.com
- B.com(A&F)
- BMS
- M.com

1) How much of the syllabus was completed in the class?

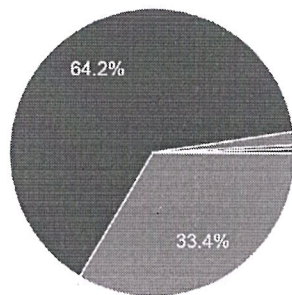
425 responses



- 4 - 85 to 100%
- 3 - 70 to 84%
- 2 - 55 to 69%
- 1 - 30 to 54%
- 0 - Below 30%

2) How well did the teachers prepare for the classes?

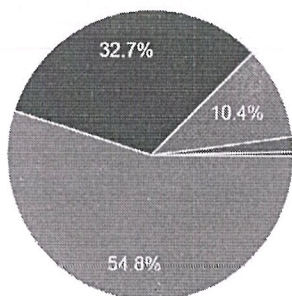
425 responses



- 4 - Thoroughly
- 3 - Satisfactorily
- 2 - Poorly
- 1 - Indifferently
- 0 - Won't teach at all

3) How well were the teachers able to communicate?

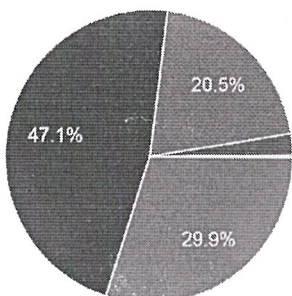
425 responses



- 4 - Always effective
- 3 - Sometimes effective
- 2 - Just satisfactorily
- 1 - Generally ineffective
- 0 - Very poor communication

4) The teacher's approach to teaching can best be described as

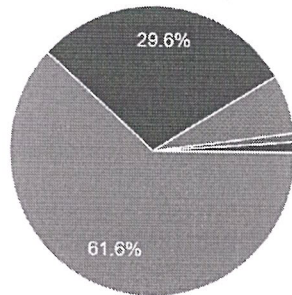
425 responses



- 4 - Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0 - Poor

5) Fairness of the internal examinations process by the teachers.

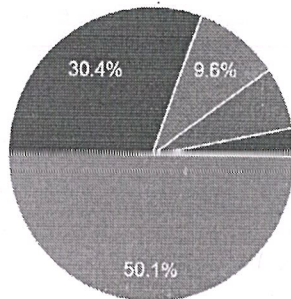
425 responses



- 4 - Always fair
- 3 - Usually fair
- 2 - Sometimes unfair
- 1 - Usually unfair
- 0 - Unfair

6) Was your performance in assignments/Project work discussed with you?

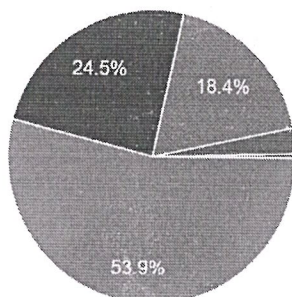
425 responses



- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

7) The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

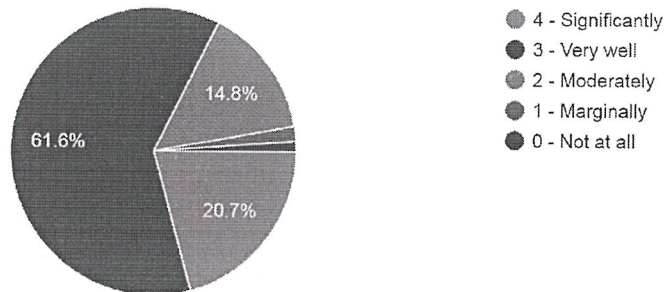
425 responses



- 4 - Regularly
- 3 - Often
- 2 - Sometimes
- 1 - Rarely
- 0 - Never

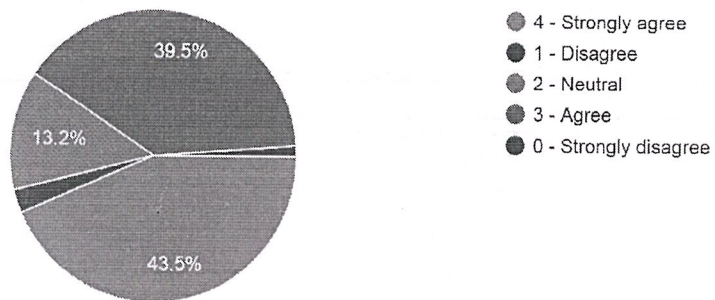
8) The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

425 responses



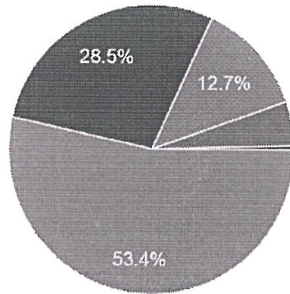
9) The institution provides multiple opportunities to learn and grow.

425 responses



10) Teachers inform you about your expected competencies, course outcomes and programme outcomes.

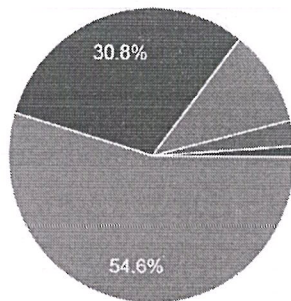
425 responses



- 4 - Every time
- 3 - Usually
- 2 - Occasionally/sometimes
- 1 - Rarely
- 0 - I don't have a mentor

11) Your mentor(Class) Teacher does a necessary follow-up with an assigned task to you.

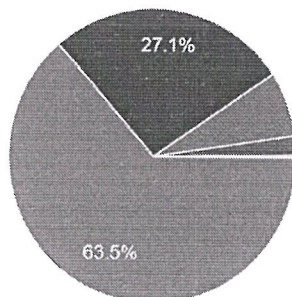
425 responses



- 4 - Every time
- 3 - Usually
- 2 - Occasionally/sometimes
- 1 - Rarely
- 0 - I don't have a mentor

12) The teachers illustrate the concepts through examples and applications.

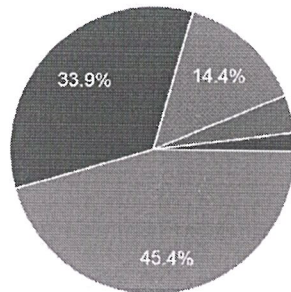
425 responses



- 4 - Every time
- 3 - Usually
- 2 - Occasionally/sometimes
- 1 - Rarely
- 0 - Never

13) The teachers identify your strengths and encourage you with providing right level of challenges.

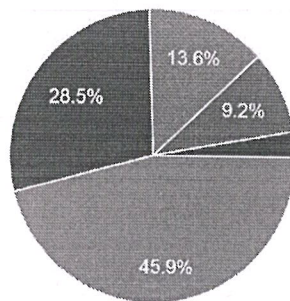
425 responses



- 4 - Fully
- 3 - Reasonably
- 2 - Partially
- 1 - Slightly
- 0 - Unable to

14) Teachers are able to identify your weaknesses and help you to overcome them.

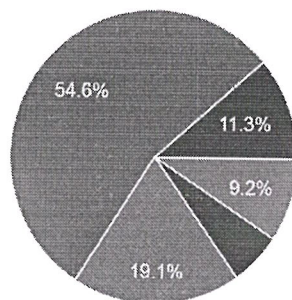
425 responses



- 4 - Every time
- 3 - Usually
- 2 - Occasionally/sometimes
- 1 - Rarely
- 0 - Never

15) The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

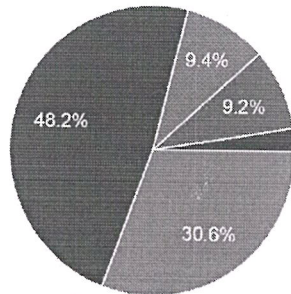
425 responses



- 0 - Strongly disagree
- 1 - Disagree
- 2 - Neutral
- 3 - Agree
- 4 - Strongly agree

16) The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

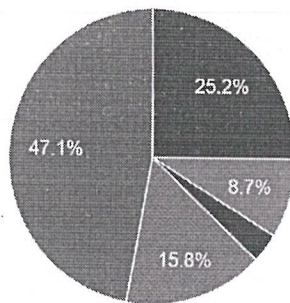
425 responses



- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

17) Teachers encourage you to participate in extracurricular activities.

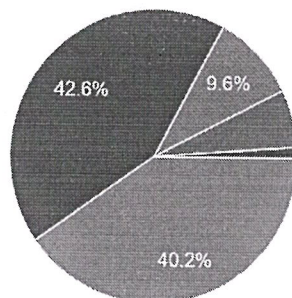
425 responses



- 0 - Strongly disagree
- 1 - Disagree
- 2 - Neutral
- 3 - Agree
- 4 - Strongly agree

18) Efforts are made by the institute/teachers to inculcate soft skills, life skill and employability skills to make you ready for the world of work.

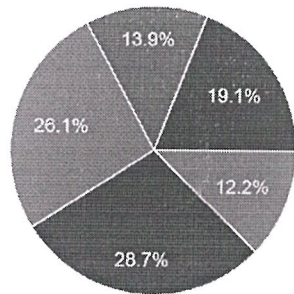
425 responses



- 4 - To a great extent
- 3 - Moderate
- 2 - Some What
- 1 - Very little
- 0 - Not at all

19) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

425 responses



- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49 %
- 0 - Below 29%



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